



First Nations Health Authority
Health through wellness

FIRST NATIONS HEALTH BENEFITS

Medical Transportation

First Nations Health Benefits (FNHB) provides medical transportation (MT) benefits to support clients accessing medically necessary health services not available in their community of residence. Coverage may include funding for meals, accommodation, and reimbursement for private vehicle usage (mileage).

What is covered?

FNHB provides some coverage for clients to access medically necessary health services, which may include:

- ✓ Medical services insured through the BC Medical Services Plan (MSP)
- ✓ Services covered by FNHB (e.g., dental, mental health, medical supplies & equipment fittings, vision care)
- ✓ Traditional healers
- ✓ Publicly-funded diagnostic tests and preventative screening programs
- ✓ Treatment at the nearest appropriate National Native Alcohol and Drug Abuse Program (NNADAP)-funded or referred facility in BC

Coverage may be available for clients to travel with an escort in cases where the client:

- Is a minor
- Requires assistance with activities of daily living (e.g., dressing, eating, bathing)
- Is travelling to give birth, including travel to be near medical care while awaiting childbirth
- Will receive instructions on essential home medical or nursing procedures that cannot be given to the client only
- Is undergoing a medical procedure (e.g., day surgery) or has a medical condition that will result in the client requiring assistance

FNHB covers the most economical and efficient means of transportation, taking into account the urgency of the situation and the medical condition being addressed. Services not listed as a benefit may be covered on an exceptional basis. Please note that not all medical travel is covered. For a full description of the MT benefit, including benefit exclusions, please visit www.fnha.ca/benefits

Clients living on-reserve should contact their health centre about booking MT travel.

Documentation

Clients requesting MT coverage must provide a referral from a doctor and confirmation of appointment from the health provider or facility before travel is arranged.

Clients must also provide confirmation of attendance from the health provider or facility after their appointment.

If you have any questions about the MT benefit, contact Health Benefits at:

1.855.550.5454 (toll-free)

Accessing Medical Transportation Benefits

FEBRUARY 2019

1

- Client has an appointment for a medically-necessary health service not available in their home community.

2

- Client should contact FNHB to see if they are covered by a Funding Agreement (FA). If they are covered by an FA then MT benefits are arranged through the band office or office of a First Nations organization.
- Clients not covered by an FA should submit an MT request to FNHB with all relevant documentation, including a Confirmation of Appointment.

3

- FNHB reviews the request and determines eligibility based on program guidelines.

4

- FNHB makes travel arrangements and forwards the information to the client.

5

- Client attends the appointment as scheduled and obtains a Confirmation of Attendance.
- Client submits Confirmation of Attendance to FNHB.