

First Nations Virtual Doctor of the Day

Do you need a doctor because you don't have one
or can't access your current doctor?
If so, Phone: 1-855-344-3800

Frequently Asked Questions and Answers

1. How does this service work?

This virtual program is easy to use for clients who can call a central number to schedule a visit.

This virtual visit is hosted by an application solution (Zoom) which is available to clients on their mobile phones, tablets and laptops.

This virtual call service operates seven days per week from 8:30 a.m. - 4:30 p.m. for clients currently impacted by COVID-19 who are unable to reach their regular primary care provider or do not have one.

2. What technology do I need to access this service?

You will need a laptop, tablet or smartphone with an internet connection.

To book an appointment, call: 1 855 344 3800.

3. Who is eligible for this service?

All BC First Nations citizens and their family members living on reserve and away from home (off-reserve).

How to Access Service

VIA LAPTOP

Step 1:

Download Zoom app and install it onto your laptop. You will need an internet connection.

<https://zoom.us/>



Step 2:

Make sure your microphone is turned on.



Step 3:

Use a headset or earpods to avoid echos and protect your privacy.



VIA SMART PHONE OR TABLET

Step 1:

Download Zoom app from the App Store or Play Store. Open the Zoom app.

[zoom](https://zoom.us/)



Step 2:

Make sure your microphone is turned on.



Step 3:

Use a headset or earpods to protect your privacy.



VIA PHONE



Toll-free 1-855-344-3800