



# Nuu-chah-nulth Tribal Council

AHOUSAHT  
DITIDAHT  
ʔIIHATIS / ČIINAXINT  
HESQUIAHT  
HUPACASATH

HUU-AY-AHT  
KA:YU:'K'T'H'/CHE:K:TLES7ET'H'  
MOWACHAHT/MUCHALAHT  
NUCHATLAHT  
TLA-O-QUI-AHT

TOQUAHT  
TSESHAHT  
UCHUCKLESAHT  
YUUŁUʔEʔATH

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**23 September 2020**

**Nuu-chah-nulth First Nations Health Departments**

## **MEDICAL TRAVEL FRAMEWORK – ACCESS & APPOINTMENTS – REMINDER**

**Reference: FNHA Medical Travel Framework and Operational Guidelines**

The following are extracts direct from above reference outlining “Client Responsibility” as per the Operational guidelines Article 13 (13.1):-

**Framework** – To receive Medical Transportation Benefits for both Medical and Dental appointments **WRITTEN DOCUMENTATION OF A CLIENTS UPCOMING APPOINTMENT [S] IS REQUIRED** – Accepted documentation is outlined in the FNHA travel framework guidelines: specific articles –

**Sub-para {c}** – Clients accessing medical/dental travel funds to attend a pre-approved appointment as schedules. Clients not attending an appointment will be required to repay the received funds and pay their own costs to attend future appointments (excluding emergency appointments). This process will be in effect as determined by the nation according to case by case circumstances.

**Sub-para {d}** – Clients are required to obtain stamped/signed documentation of “Confirmation” of appointment {s} from their health provider/facility identifying that they attended each appointment.

**Sub-para {h}** – Specifically deals with the Safety of Community Health Workers and Travel Clerks Staff clearly states: - **Threats/Verbal language or actions against a worker who is in the position to assist all clients to access funds and get to their appointments will not be tolerated.** Consequences will prevail and clients will be required to pay up front for all travel/dental appointments {excluding emergencies} until further notice.

As mentioned above and in accordance with the medical Travel framework and guidelines this is a reminder to all clients to assist all their Health Workers and specifically the Medical Patient Travel Clerks to help you to and from appointments.

**Robert Cluett, CD NTC Health Benefits Program Coordinator**